

# Getting Started with Home Delivery from the Express Scripts Pharmacy<sup>SM</sup>

## Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts<sup>TM</sup> mobile app<sup>1</sup>, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more



### Forms & cards

To mail in a prescription your doctor has already written:

- 1 Print a mail order form by [clicking here](#).
- 2 Mail your prescription(s) along with completed form to the address provided on the mail order form.

### To access the member website ...

Log in to [express-scripts.com](https://www.express-scripts.com) (Register if it is your first visit. Just have your member ID or SSN handy.)

### If you have a NEW prescription ...

**Get started** by contacting your doctor to request a 90-day prescription that he or she can ePrescribe directly to Express Scripts

**Or** print a form by selecting “Forms” or “Forms & Cards” from the menu under “Benefits,” print a mail order form and follow the mailing instructions.

**Or** call us and we’ll contact your doctor for you.

*Please allow 10 to 14 days for your first prescription order to be shipped.*

### If you already have a prescription ...

**Check Order Status** online or using our app to view details and track shipping.

**Transfer retail prescriptions to home delivery.** Just click *Add to Cart* for eligible prescriptions and check out. We’ll contact your provider on your behalf and take care of the rest. Check **Order Status** to track your order.

Recent Order Status		<a href="#">Go to full order status</a>
Toprol XL 200 mg tablet 200 mg, brand <a href="#">View details</a>	Rx #: 123 Chris	<b>Address Verification Required</b>
Harvoni 90-400 mg tablet 90 mg - 400 mg, brand <a href="#">View details</a>	Accredo Rx #: 297-44	Shipped on XX/XX/XXXX <a href="#">Tracking # 93748201104600649231480</a>

**Refill and Renew Prescriptions** for yourself and your family while online or while using our app. Just click *Add to Cart* for eligible prescriptions and check out. We’ll contact your provider on your behalf, if renewals are included, and take care of the rest.

Prescriptions You Can Order Today		<a href="#">Find a prescription not listed below</a>	<a href="#">View Rx Archive</a>
Chris			
Omeprazole dr 10 mg capsule 10 mg, generic <a href="#">View details</a>	Rx #: 123 90-day supply 2 refills remaining	<b>Refill past due</b> You may be running low on this medication	<input checked="" type="checkbox"/> Prescription in cart

<sup>1</sup> You can search for “Express Scripts” in your app store and download it for free. Then register, if first visit, or log in.  
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