

Member Alert:

In 2018, the NEPA School Districts Health Trust processed several member claim appeals involving Rebound Medical of PA. Rebound Medical is a supplier of durable medical equipment providing of a variety of medical devices. When those appeals were processed, Rebound Medical was an *out-of-network provider*. As a result, the appeals were denied and our members were exposed to significant out-of-pocket costs because they used an out-of-network provider instead of a network provider.

In order to avoid finding yourself in a similar situation, please remember that equipment received or services performed by out-of-network providers has resulted and will continue to result in members paying more money out-of-pocket. This is true even if the doctor prescribing the equipment or service is in-network.

In case you need such equipment or services and are not sure if the provider is in or out of network, you can always contact the Trust office or Highmark, prior to receiving the equipment or services, in order to determine if a provider is a network provider. You can also contact the Trust office or Highmark in order to determine if the equipment or service is a covered benefit.